

FIG. 1
PRIOR ART

FIG. 2

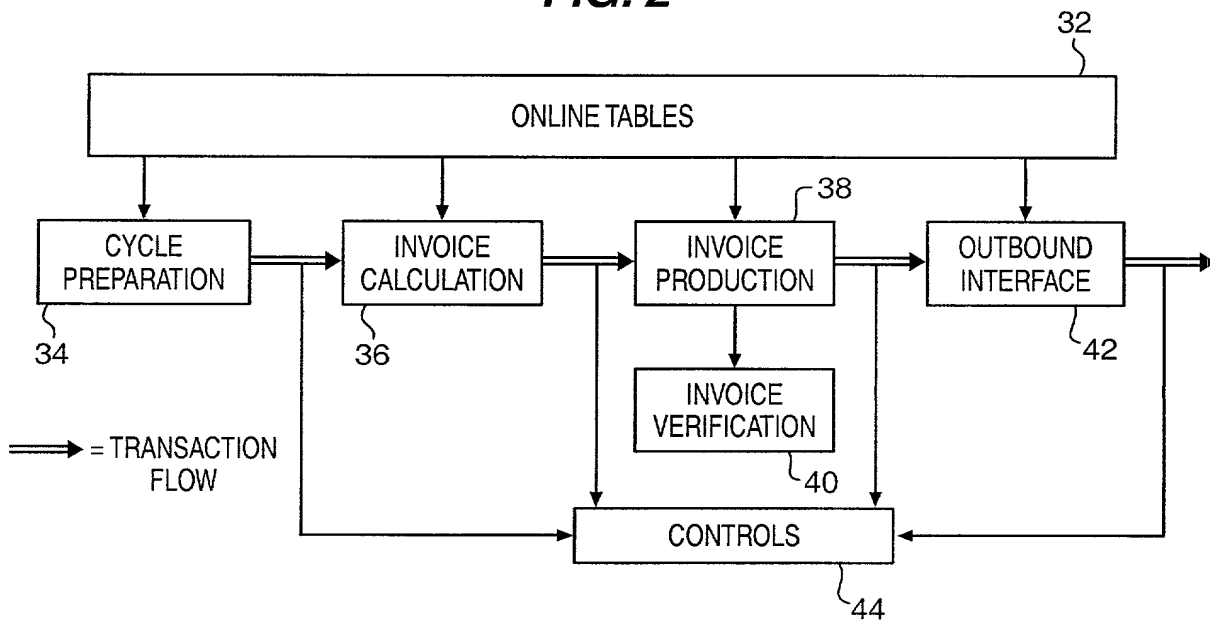


FIG. 3

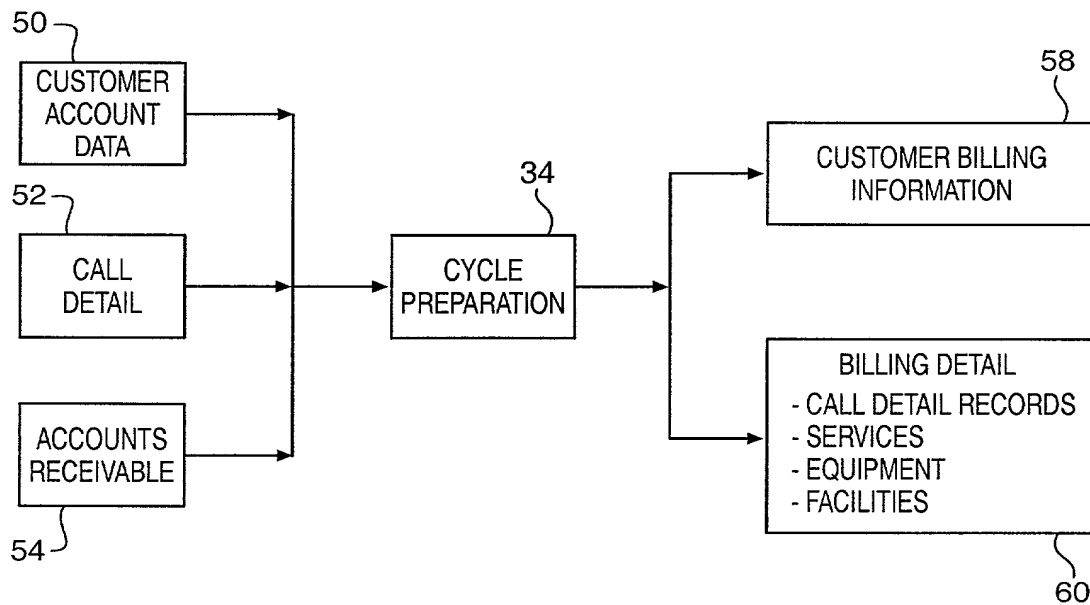


FIG. 4

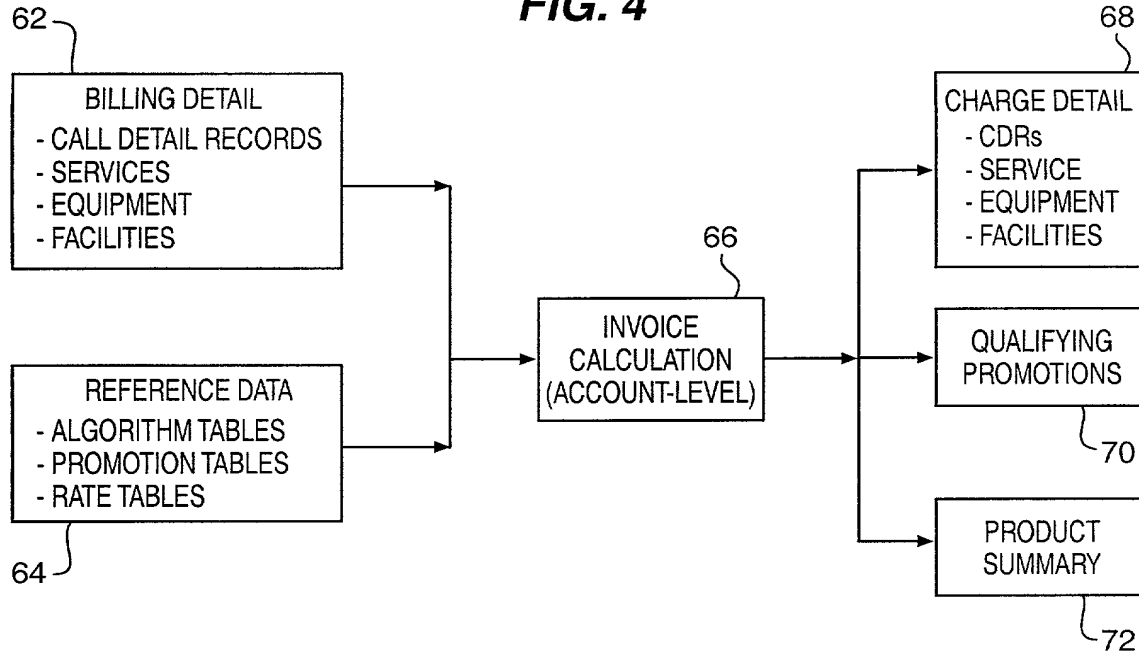
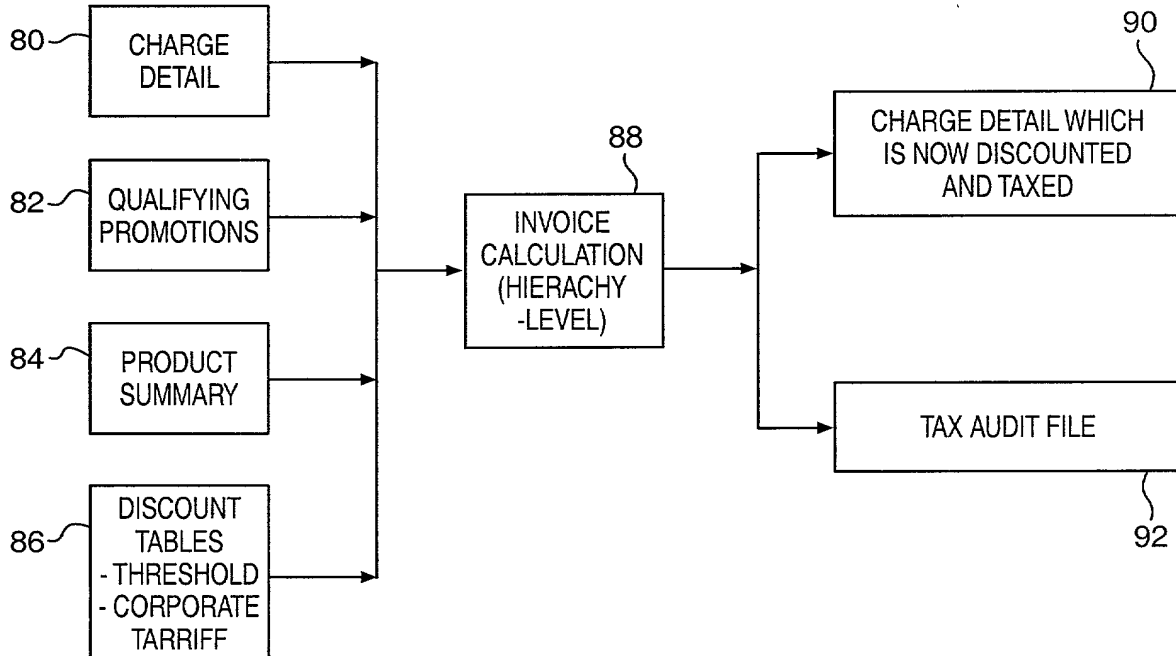


FIG. 5



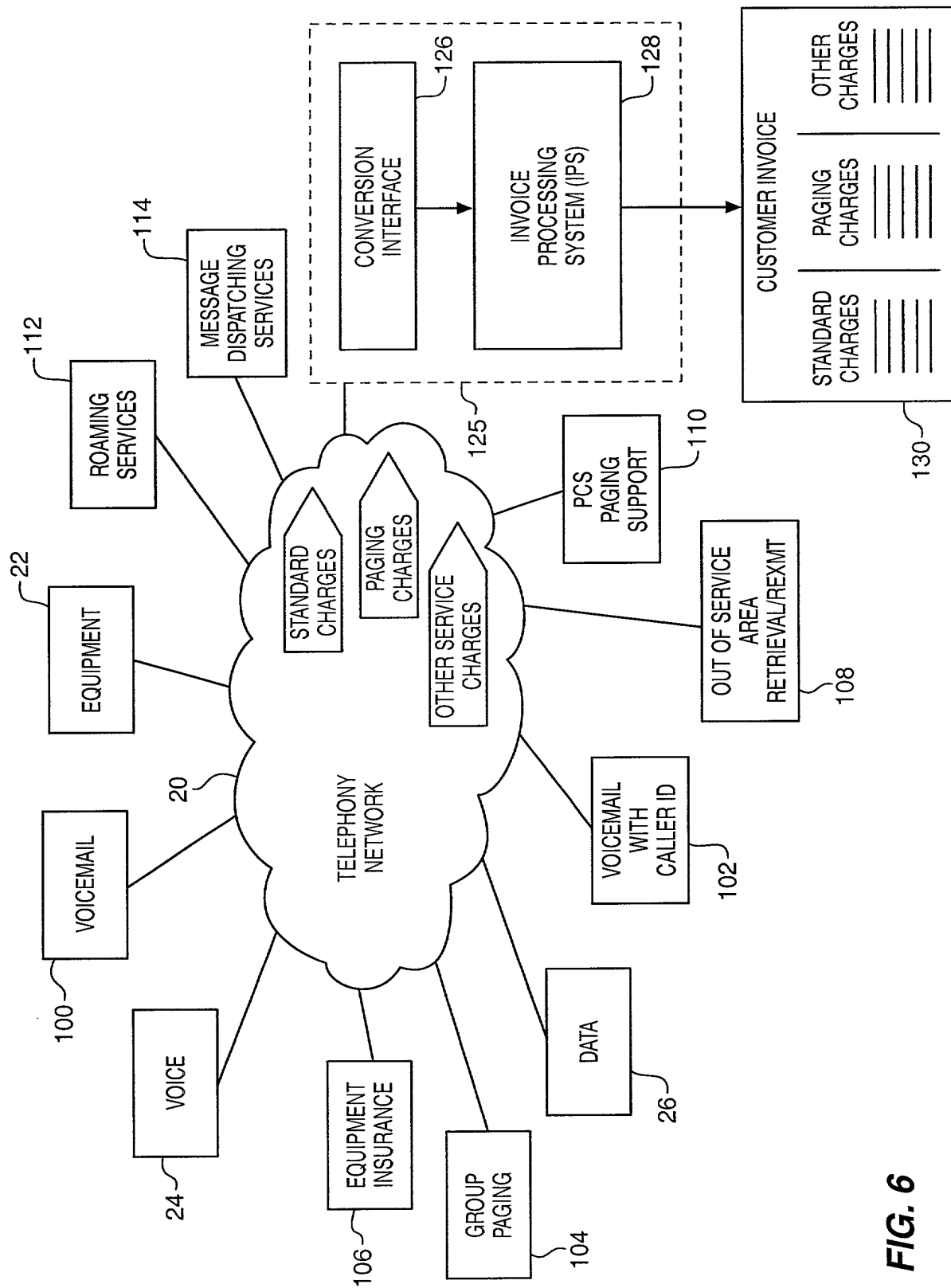


FIG. 6

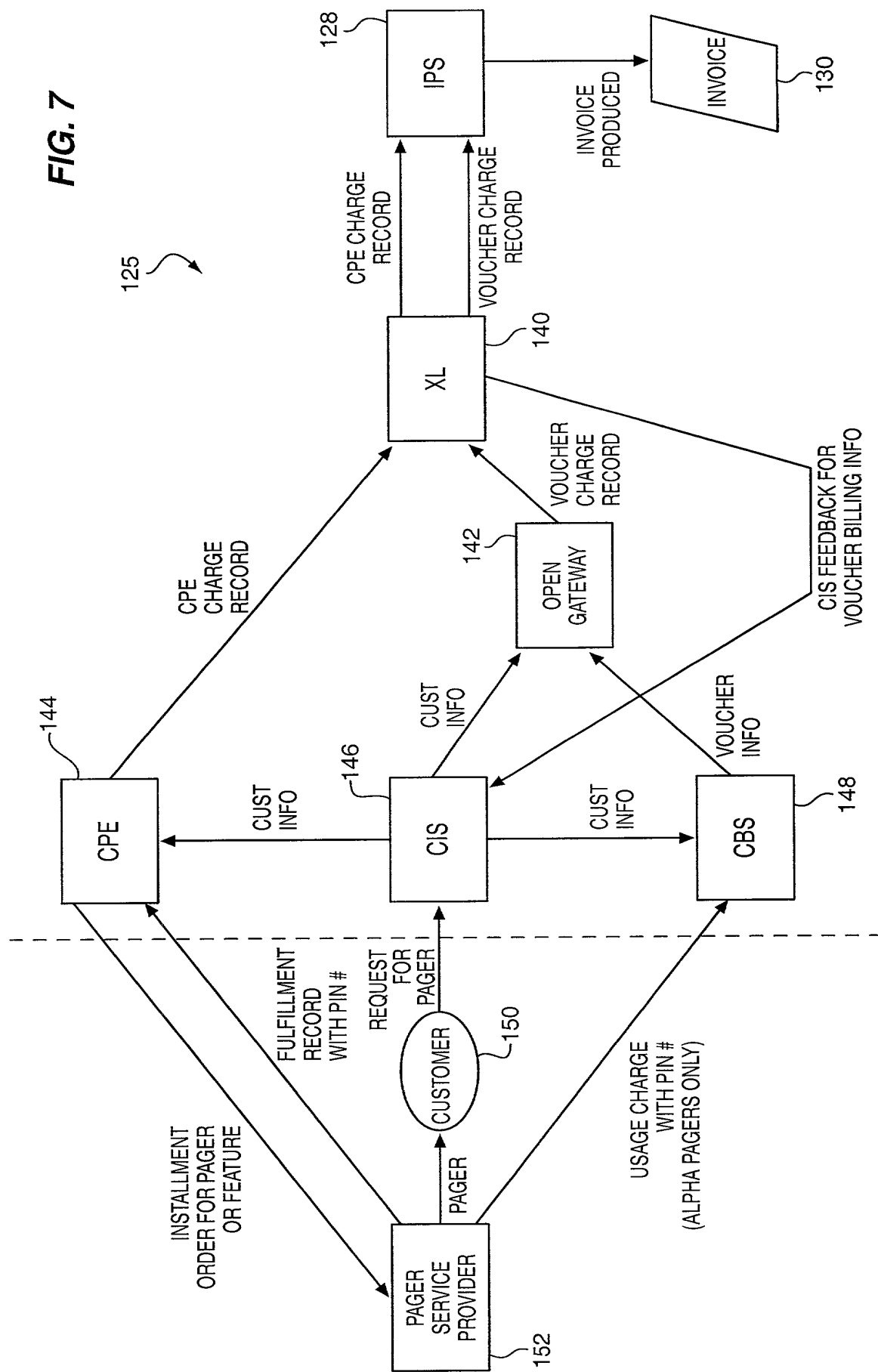


FIG. 8

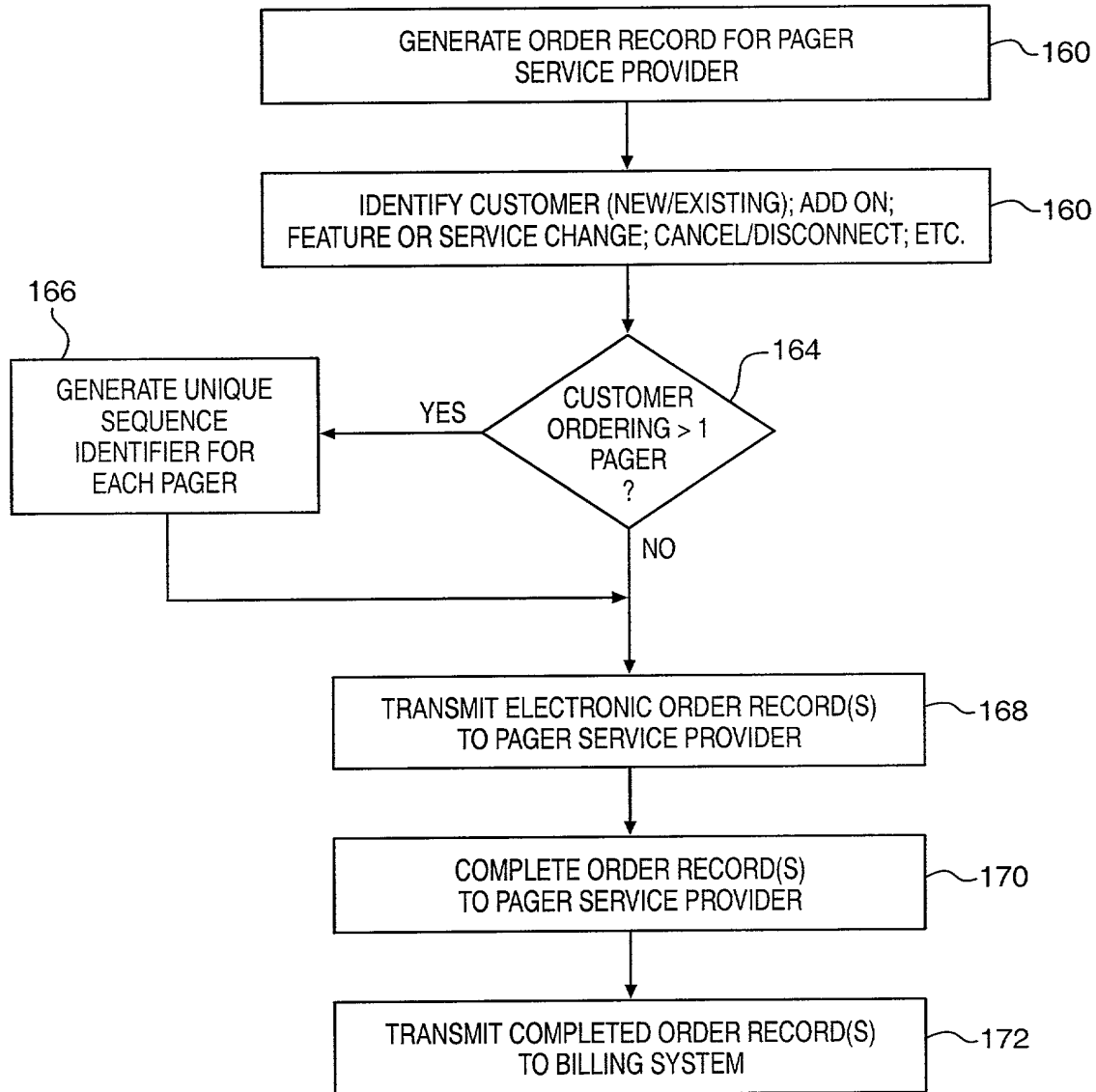


FIG. 9

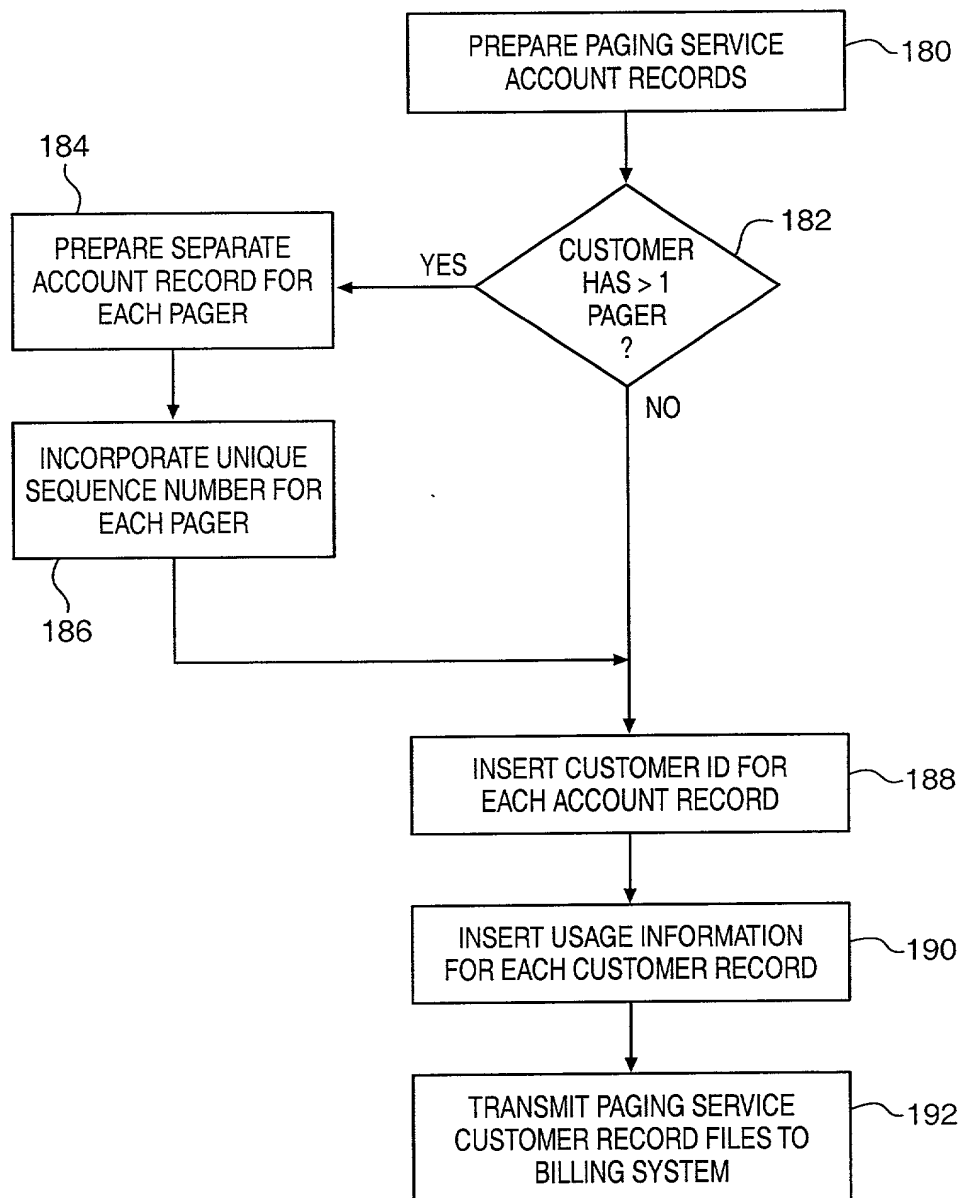


FIG. 10

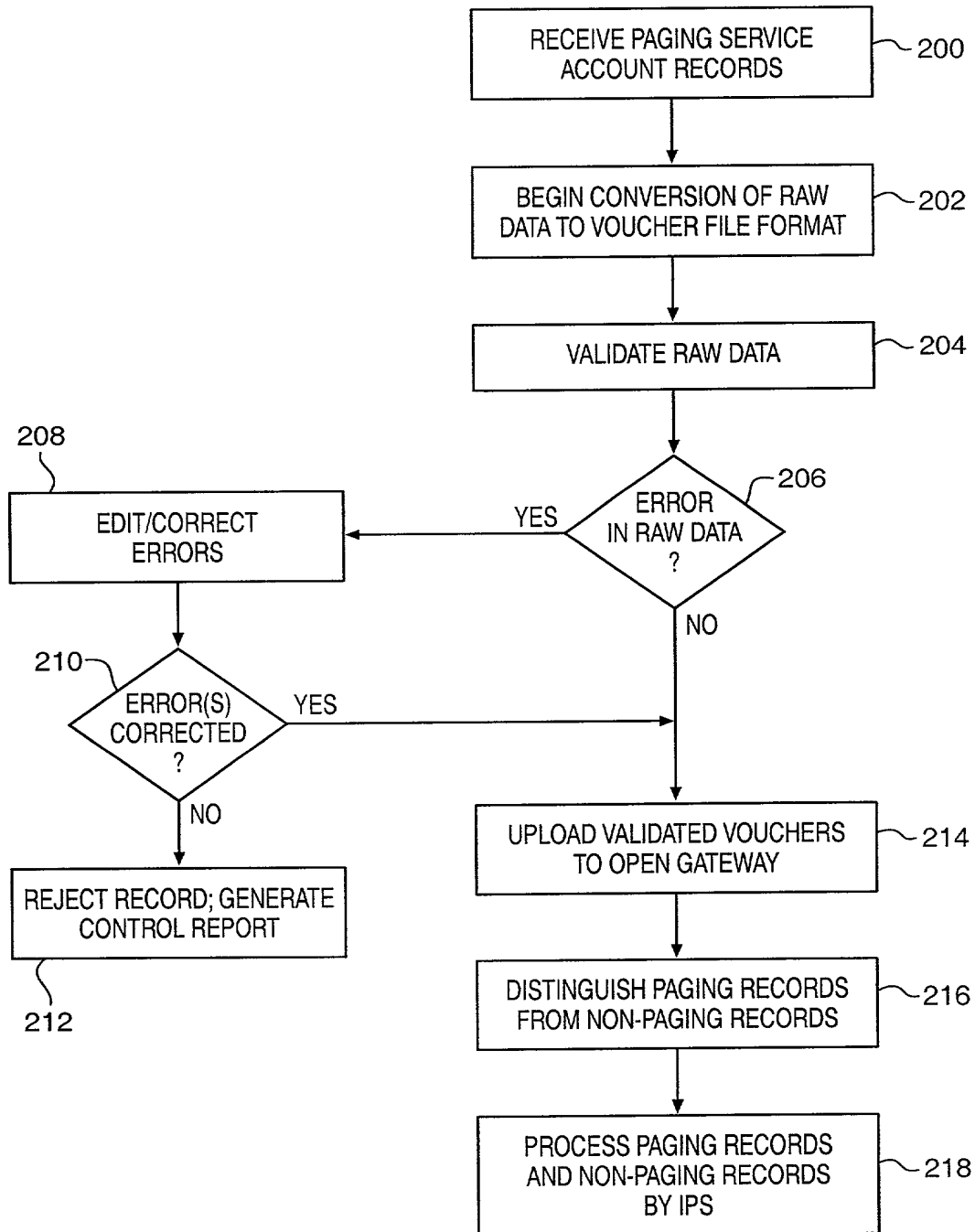


FIG. 11

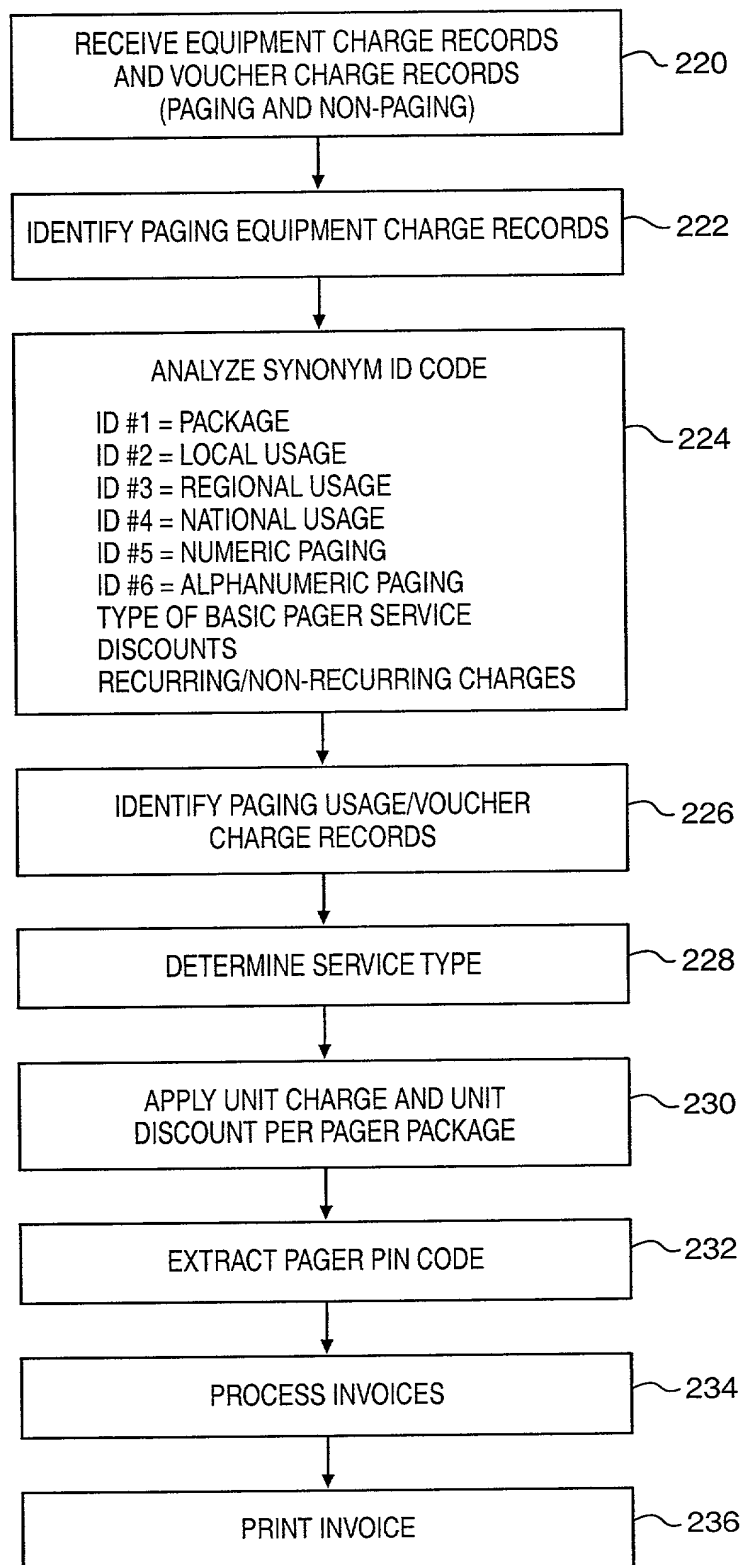


FIG. 12

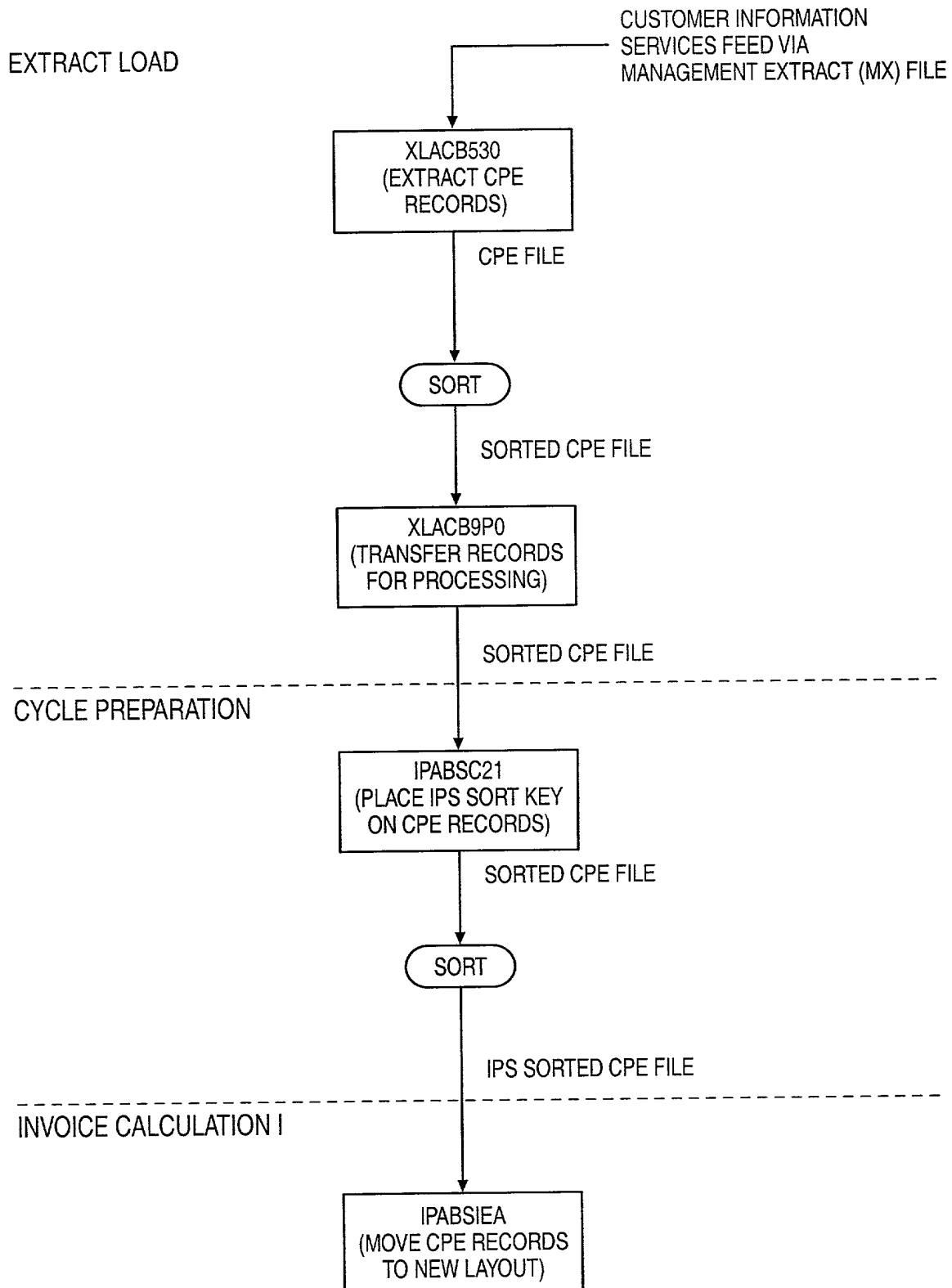


FIG. 13

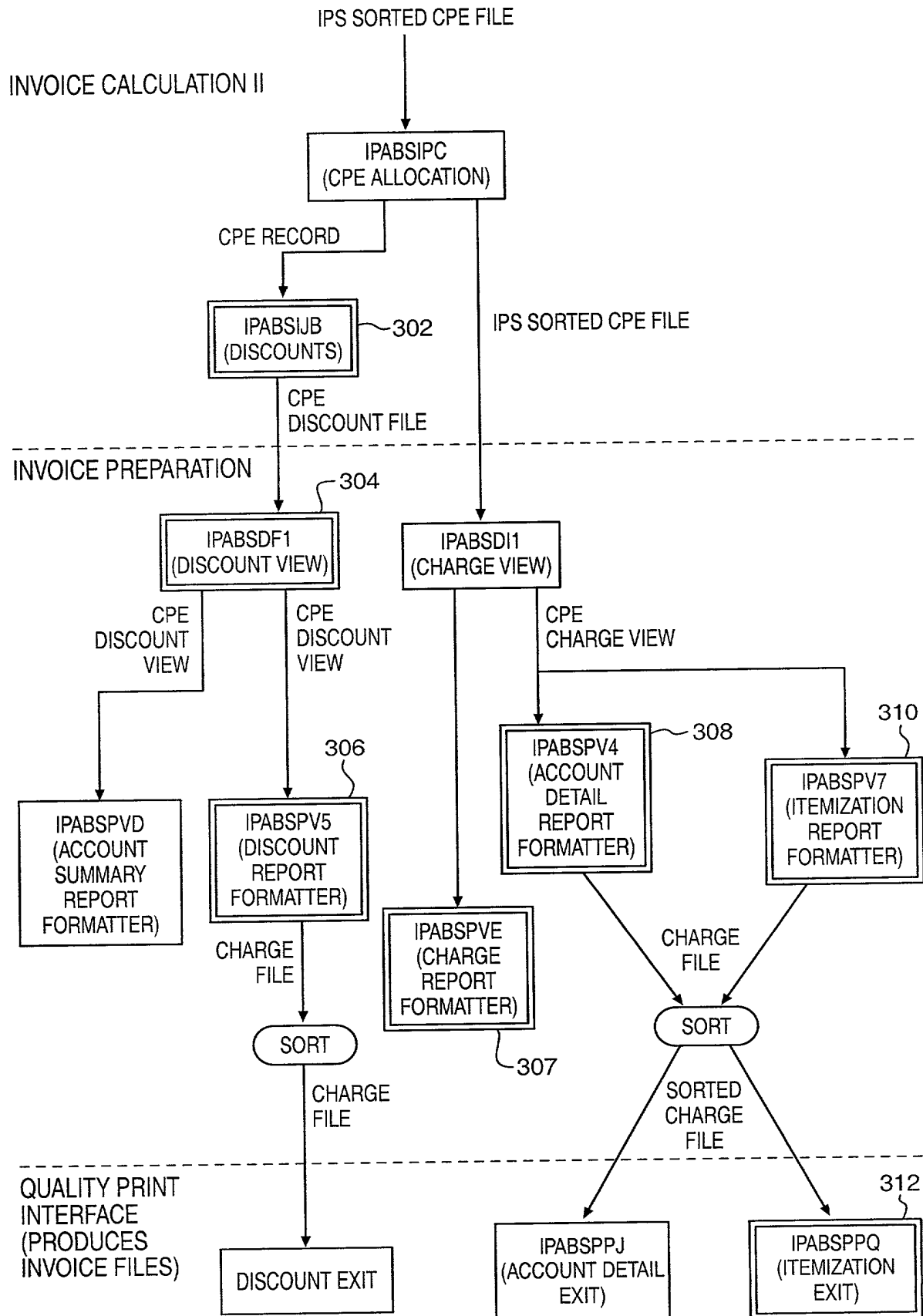


FIG. 14

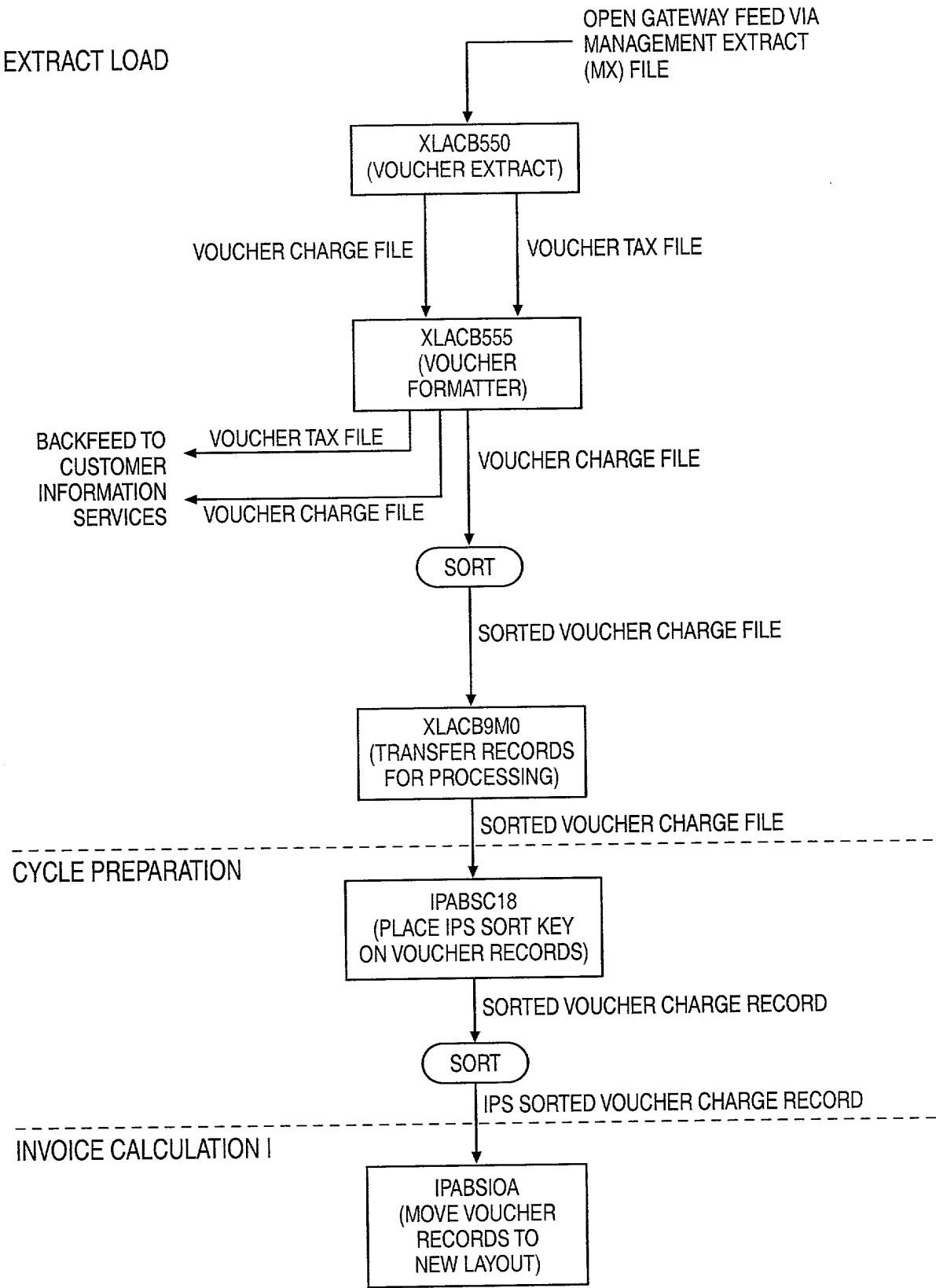


FIG. 15

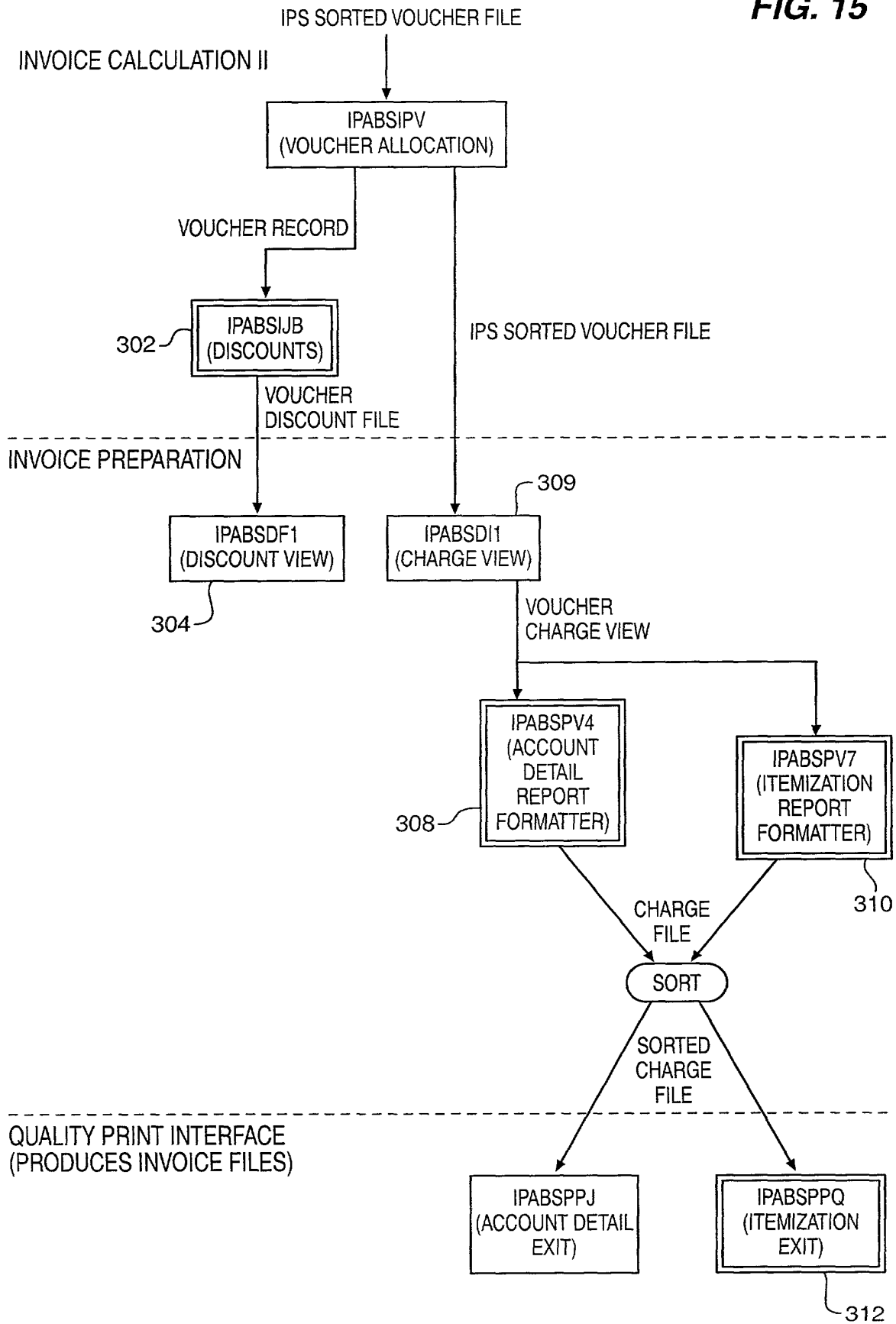


FIG. 16A

NAME
ADDRESS
ADDRESS2
CITY, ST. ZIP

Page: 1
Billing Period Ending: 5/15/97
Invoice Date: 4/12/97
Customer Number: XXXXXXXXX

Summary of Charges

Balance Forward	Account Adjustments	Charges	Discounts	Taxes	Current Total	Payable Upon Receipt
\$390.01	\$00	\$1,219.30	-\$12.64	\$49.48	\$1,256.14	\$1,646.15

Important Information . . .



** Attention! Past due balances jeopardize service. **

ATTENTION

Fold, then Detach and Return this Portion with Your Payment

Customer Number: XXXXXXXXX

NAME
ADDRESS
ADDRESS2
CITY, ST. ZIP

Payable Upon Receipt
\$1,646.15

AMOUNT ENCLOSED \$ _____

Return name
Return Address
CITY, ST. ZIP

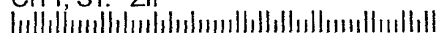


FIG. 16B

NAME
COMBINED SERVICES

Page: 2
Billing Period Ending: 5/15/97
Customer Number: XXXXXXXXXX

Account Summary

BALANCE FORWARD

<i>Description</i>	<i>Date</i>	<i>Amount</i>
Previous Balance		\$390.01
BALANCE FORWARD		\$390.01

MULTIPLE ACCOUNT SUMMARY

<i>Account</i>	<i>Charges</i>	<i>Discounts</i>	<i>Taxes</i>	<i>Total</i>
NAME COMBINE SERVICES 840946563	\$70.00	\$0.00	\$3.45	\$73.45
NAME CLARITY - SWITCHED 2 YR 142238123	33.12	-1.33	2.86	34.65
NAME CLARITY ATLANTIC - DEDICATED 2 YR 142238123	455.27	-3.53	3.86	455.70
NAME BUSINESS PAGING 157144138	660.91	-7.78	39.21	692.34
CURRENT TOTAL	\$1,219.30	-\$12.64	\$49.48	\$1,256.14
TOTAL AMOUNT DUE - Payable Upon Receipt				\$1,646.15

Account Detail

NAME
COMBINED SERVICES
ACCOUNT #: XXXXXXXXXX

CHANGES

	<i>Amount</i>
LONG DISTANCE MONTHLY CHARGES	\$10.00
SUMMARY OF CHARGES REPORT	10.00
DETAIL OF CHARGES REPORT	25.00
FONVIEW FOR WINDOWS-W/PAPER INVOICE	25.00
CLARITY SERVICE FEE	\$70.00
TOTAL CHARGES	\$70.00
CURRENT MONTH SUBTOTAL	

TAXES

STATE SALES TAX	\$2.70
FEDERAL EXCISE TAX	.75
TOTAL TAXES	\$3.45
CURRENT TOTAL - ACCOUNT # XXXXXXXXXX	\$73.45

FIG. 16C

NAME
CLARITY - SWITCHED 2 YR
ACCOUNT #: YYYYYYYYYY

Page: 3
Billing Period Ending: 5/15/97
Customer Number: XXXXXXXXXX

Account Detail

CHARGES

CLARITY - SWITCHED 2 YR	Calls	Minutes	Amount
International	2	12.5	\$13.30
Operator Service	3	9.0	19.82
TOTAL CHARGES	5	21.5	\$33.12

DISCOUNTS

CUSTOMER COUNTRY DISC:	UNITED KGDM	-\$1.33
TOTAL DISCOUNTS		-\$1.33
CURRENT MONTH SUBTOTAL		\$31.79

TAXES

STATE SALES TAX	\$1.91
FEDERAL EXCISE TAX	.95
TOTAL TAXES	\$2.86
CURRENT TOTAL - ACCOUNT #: YYYYYYYYYY	\$34.65

Itemization of Calls

ORIGINATING NUMBER: 201 555-0776

Nbr	Date	Time	*	Called Location	Called Nbr	Minutes	Charges
1	2/13/97	3:45 PM	D	NEW YORK NY	212 555-2330	6.0	\$5.42
STATION/STATION From JERSEY CITY, NJ 201 555-0776							
TOTAL FOR 201 555-0776						6.0	\$5.42

ORIGINATING NUMBER: 201 555-0801

2	2/18/97	11:18 AM	D	SWITZERLAND SL	41223180130	1.0	\$6.40
STATION/STATION From JERSEY CITY, NJ 201 555-0801							
TOTAL FOR 201 555-0801						6.0	\$6.40

ORIGINATING NUMBER: 201 555-0807

3	2/11/97	7:00 AM	D	UNITEDKGDM UK	441712481164	4.7	\$5.13
TOTAL FOR 201 555-0807						4.7	\$5.13

ORIGINATING NUMBER: 201 555-0950

4	2/18/97	10:55 AM	D	SWITZERLAND SL	41223180130	2.0	\$8.00
STATION/STATION From JERSEY CITY, NJ 201 555-0950							
TOTAL FOR 201 555-0950						2.0	\$8.00

ORIGINATING NUMBER: 201 555-1057

5	2/19/97	8:15 AM	D	UNITEDKGDM UK	441712481164	7.8	\$8.17
TOTAL FOR 201 555-1057						7.8	\$8.17
TOTAL ITEMIZATION OF CALLS - ACCOUNT # YYYYYYYYYY						21.5	\$33.12

* = The rate in effect at the beginning of the call.
For a description of rate periods, please see terms and conditions.

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FIG. 16D

NAME
CLARITY ATLANTIC - DEDICATED 2 YR
ACCOUNT #: YYYYYYYYYY

Page: 4
Billing Period Ending: 5/15/97
Customer Number: XXXXXXXXXX

Account Detail

CHARGES

CLARITY AT;ANTIC - DEDICATED 2 YR	Calls	Minutes	Amount
International	10	36.5	\$35.27
SUBTOTAL ITEMIZED CALLS	10	36.5	\$35.27
LONG DISTANCE MONTHLY CHARGES			Amount
INTL TCO SERVICE FEE			\$100.00
OTHER CREDITS AND CHARGES			
FACILITY CHARGE			\$20.00
TOTAL CHARGES			\$455.27

DISCOUNTS

CUSTOMIZER COUNTRY DISC:	UNITEDKGDM	-\$2.69
	GERMANY	-.84
TOTAL DISCOUNTS		-\$3.53
CURRENT MONTH SUBTOTAL		\$451.74

TAXES

FEDERA; EXCISE TAX	\$3.96
TOTAL TAXES	\$3.96
CURRENT TOTAL - ACCOUNT # YYYYYYYYYY	\$466.70

Itemization of Calls

REFERENCE ID:5869469

Nbr	Date	Time	*	Called Location	Called Nbr	Minutes	Charges
1	2/03/97	10:17 AM	D	UNITEDKGDM UK	441714898033	10.9	\$9.28
2	2/03/97	10:27 AM	D	GERMANY GE	49699201612	1.5	2.12
3	2/03/97	10:31 AM	D	UNITEDKGDM UK	441714898033	7.0	6.12
4	2/03/97	10:50 AM	D	UNITEDKGDM UK	441243388511	5.7	5.05
5	2/03/97	12:04 AM	D	UNITEDKGDM UK	441714898033	1.5	1.65
6	2/03/97	2:04 AM	E	GERMANY GE	4969222593	.5	.94
7	2/04/97	6:39 AM	N	GERMANY GE	496920390	2.5	2.58
8	2/04/97	9:15 AM	D	GERMANY GE	49699201612	2.1	2.72
9	2/04/97	9:45 AM	D	UNITEDKGDM UK	441714898033	4.3	2.92
10	2/04/97	10:31 AM	D	UNITEDKGDM UK	441713298595	.5	.84
TOTAL FOR 5869469						36.5	\$35.27
TOTAL ITEMIZATION OF CALLS - ACCOUNT # YYYYYYYYYY						36.5	\$35.27

* = The rate in effect at the beginning of the call.
For a description of rate periods, please see terms and conditions.

FIG. 16E

NAME
BUSINESS PAGING
Account #: ZZZZZZZZ

Page: 5
Billing Period Ending: 5/15/97
Customer Number: XXXXXXXXX

Account Detail

CHARGES

<i>PAGING</i>	<i>Quantity</i>	<i>Amount</i>
ALPHANUMERIC LOCAL PAGING	4	\$77.19
NUMERIC LOCAL PAGING	3	27.30
ALPHANUMERIC NATIONAL PAGING CREDIT	2	-68.50
NUMERIC NATIONAL PAGING	5	120.00
ALPHANUMERIC REGIONAL PAGING	3	109.20
NUMERIC REGIONAL PAGING	3	67.98
OPERATOR DISPATCH CHARGES	1	1.50
OTHER FEATURES/SERVICES/FEES	18	58.70
<i>OTHER CREDITS AND CHARGES</i>		
EQUIPMENT CHARGE	8	267.54
TOTAL CHARGES		\$660.91

DISCOUNTS

NON-USAGE DISCOUNT	-\$3.28
CREDIT CARD PROMOTION	-4.50
TOTAL DISCOUNTS	-\$7.78
CURRENT MONTH SUBTOTAL	\$653.13

TAXES

STATE SALES TAX	\$39.21
TOTAL TAXES	\$39.21

CURRENT TOTAL - ACCOUNT # ZZZZZZZZ **\$692.34**

Itemization of Charges

PAGING ID:

	<i>Billing Period</i>	<i>Amount</i>
DATA SHELF RENTAL	3/25/97 - 4/15/97	\$8.76
CHANNEL BANK SHELF RENTAL	3/25/97 - 4/15/97	62.78
DATA SHELF INSTALLATION	3/25/97 - 6/15/97	FREE
CHANNEL BANK SHELF INSTALL	3/25/97 - 6/15/97	FREE
DATA SHELF RENTAL	4/16/97 - 5/15/97	12.00
CHANNEL BANK SHELF RENTAL	4/16/97 - 5/15/97	86.00
DATA SHELF INSTALLATION	5/16/97 - 6/15/97	12.00
CHANNEL BANK SHELF INSTALL	5/16/97 - 6/15/97	86.00
TOTAL FOR		\$267.54

PAGING ID: NNNNNNNNN

	<i>Billing Period</i>	<i>Amount</i>
ALPHA REGIONAL BUNDLED PAGER RENTAL	3/25/97 - 4/15/97	\$29.20
ALPHA REGIONAL BUNDLED PAGER RENTAL	4/16/97 - 5/15/97	40.00
ALPHA REGIONAL BUNDLED PAGER RENTAL	5/16/97 - 6/15/97	40.00
800/PIN ALPHA RETRIEVAL	3/25/97 - 4/15/97	1.46
800/PIN ALPHA RETRIEVAL	4/16/97 - 5/15/97	2.00

FIG. 16F

NAME
BUSINESS PAGING
Account #: ZZZZZZZZZ

Page: 6
Billing Period Ending: 5/15/97
Customer Number: XXXXXXXXXX

Itemization of Charges

PAGING ID: NNNNNNNNN

	Billing Period	Amount
800/PIN ALPHA RETRIEVAL	5/16/97 - 6/15/97	\$2 00
TOTAL FOR: NNNNNNNNN		\$114.65

PAGING ID: NNNNNNNNN

	Billing Period	Amount
NUMERIC REGIONAL UNBUNDLED PAGER RENTAL	3/25/97 - 4/15/97	\$18 18
NUMERIC REGIONAL UNBUNDLED PAGER RENTAL	4/16/97 - 5/15/97	24.90
NUMERIC REGIONAL UNBUNDLED PAGER RENTAL	5/16/97 - 6/15/97	24.90
PERSONAL 800 PAGER PROTECT NUMERIC RETR	3/25/97 - 4/15/97	7.25
PERSONAL 800 PAGER PROTECT NUMERIC RETR	4/16/97 - 5/15/97	7.25
PERSONAL 800 PAGER PROTECT NUMERIC RETR	5/16/97 - 6/15/97	7 25
TOTAL FOR: NNNNNNNNN		\$87 77

PAGING ID: AAAAAA

	Billing Period	Amount
NUMERIC NATIONAL BUNDLED PAGER RENTAL	3/25/97 - 4/01/97	\$8 10
NUMERIC NATIONAL BUNDLED PAGER RENTAL	4/02/97 - 5/01/97	30.00
800/PIN PAGER PROTECTION	3/25/97 - 4/15/97	1 10
800/PIN PAGER PROTECTION	4/16/97 - 5/15/97	1.50
800/PIN PAGER PROTECTION	5/16/97 - 6/15/97	1 50
TOTAL FOR: AAAAAA		\$42 20

PAGING ID: BBBB

	Billing Period	Amount
NUMERIC NATIONAL BUNDLED PAGER RENTAL	3/25/97 - 4/15/97	\$21.90
NUMERIC NATIONAL BUNDLED PAGER RENTAL	4/16/97 - 5/15/97	30 00
NUMERIC NATIONAL BUNDLED PAGER RENTAL	5/16/97 - 6/15/97	30.00
800/PIN PAGER PROTECTION	3/25/97 - 4/15/97	1 10
800/PIN PAGER PROTECTION	4/16/97 - 5/15/97	1 50
800/PIN PAGER PROTECTION	5/16/97 - 6/15/97	1.50
TOTAL FOR: BBBB		\$86.00

PAGING ID: CCCCCC

	Billing Period	Amount
NUMERIC LOCAL BUNDLED PAGER RENTAL	3/25/97 - 4/15/97	\$7.30
NUMERIC LOCAL BUNDLED PAGER RENTAL	4/16/97 - 5/15/97	10.00
NUMERIC LOCAL BUNDLED PAGER RENTAL	5/16/97 - 6/15/97	10.00
800/PIN PAGER PROTECTION NUMERIC RETRIEV	3/25/97 - 4/15/97	1.64
800/PIN PAGER PROTECTION NUMERIC RETRIEV	4/16/97 - 5/15/97	2.25
800/PIN PAGER PROTECTION NUMERIC RETRIEV	5/16/97 - 6/15/97	2.25
TOTAL FOR: CCCCCC		\$33.44

PAGING ID: DDDDDDD

	Billing Period	Amount
ALPHA LOCAL UNBUNDLED PAGER RENTAL	3/14/97 - 3/15/97	\$2.48
ALPHA LOCAL UNBUNDLED PAGER RENTAL	3/16/97 - 4/15/97	24.90
ALPHA LOCAL UNBUNDLED PAGER RENTAL	4/15/97 - 6/15/97	24.90
ALPHA LOCAL UNBUNDLED PAGER RENTAL	5/16/97 - 6/15/97	24.90
TOTAL FOR: DDDDDDD		\$77.19

FIG. 16G

NAME
BUSINESS PAGING
Account #: ZZZZZZZZZ

Page: 7
Billing Period Ending: 5/15/97
Customer Number: XXXXXXXXXX

Itemization of Charges

PAGING ID: EEEEEEEEE

	<i>Billing Period</i>	<i>Amount</i>
ALPHA NATIONAL BUNDLED PAGER RENTAL CREDI	4/04/97 - 4/15/97	-\$18.50
ALPHA NATIONAL BUNDLED PAGER RENTAL CREDI	4/16/97 - 5/15/97	-50.00
PERSONAL 800 PAGER ALPHA RETRIEVAL	3/25/97 - 4/15/97	5.11
PERSONAL 800 PAGER ALPHA RETRIEVAL	4/15/97 - 5/15/97	7.00
PERSONAL 800 PAGER ALPHA RETRIEVAL	5/15/97 - 6/15/97	7.00
TOTAL FOR: EEEEEEEEE		-\$49.39

PAGING ID: FFFFFFFFF

	<i>Billing Period</i>	<i>Amount</i>
OPERATOR DISPATCH/3 PAGES @\$.50 EACH	4/02/97 - 5/02/97	\$1.50
TOTAL FOR: FFFFFFFFF		\$1.50

TOTAL ITEMIZATION OF CHARGES - ACCOUNT # ZZZZZZZZZ	\$660.91
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